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pandemic and the success of the initial funding bid.

During 2021, Police Scotland and Argyll and Bute Trading Standards have installed 66 call blocker devices onto landlines of vulnerable people who were being hassled by nuisance telephone calls. Initial analysis has shown that 33% of calls received were nuisance or scam calls and that over the 4 year lifetime of these units they will have blocked 64,833 nuisance calls. Over this same 4 year projection, these units will have prevented 105 scams, saved vulnerable households £309,736, led to a reduction of £287,702 in NHS, social care & police costs, and an increase in wellbeing & quality of life valued at £303,641 - total benefits of £901,080.

A number of devices have been installed in Dalmally, Lochgilphead, Inveraray, Islay and Gigha.

If you are being pestered by nuisance calls or you know a family member or friend that could benefit from having a call blocker please contact Argyll and Bute Trading Standards on 01546 605 519 or [tradingstandards.office@argyll-](mailto:tradingstandards.office@argyll-)

